

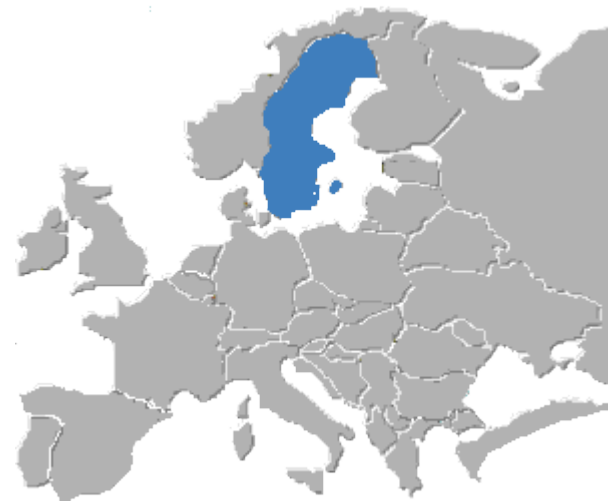
# Welcome to Jönköping!



Agneta Jansmyr

2015-06-22

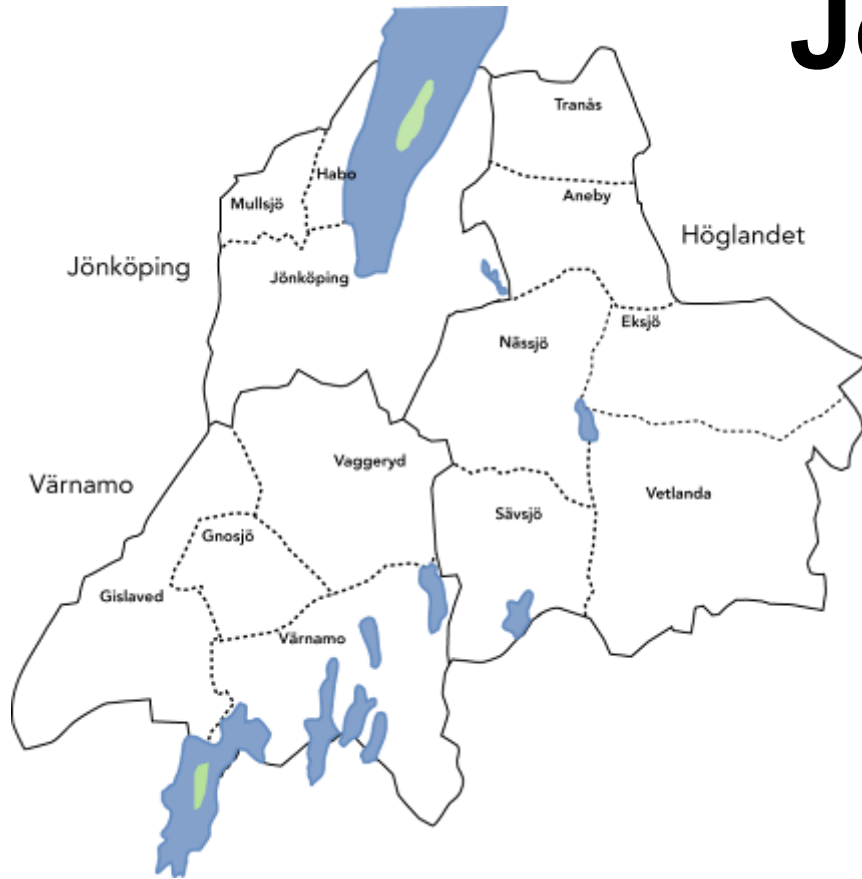
- Northern Europe
- 9 000 000 people
- 21 counties
- Capital: Stockholm



- National board of health and welfare.
- Each county responsible for health care.
- Private actors in the system.
- Financed from the government, county taxes and patients.



# Jönköping County



- 341 235 inhabitants
- 13 municipalities
- 3 hospitals
- 50 primary care units



## Vision

*“For a good life  
in an attractive region”*

# For a good life in an attractive region.... welfare

- Healthcare
- Dental care
- Culture
- Education
- Transportation



2015: Region Jönköping County

- Infrastructure, growth and competence



**Agneta Jansmyr**

2015-06-22

# Improvement and leadership

1980 Physiotherapist and leader

1992 Quality and physiotherapy. National project

1995 Malcolm Baldrige Award. National project

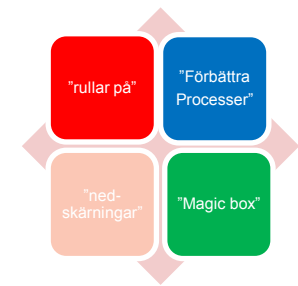
1997 Value compass

1998 Education for all staff in the county

1999 – 2000 Working in Qulturum

2000 – 2008 Växjö municipality,

CEO - care for elderly and disabled people

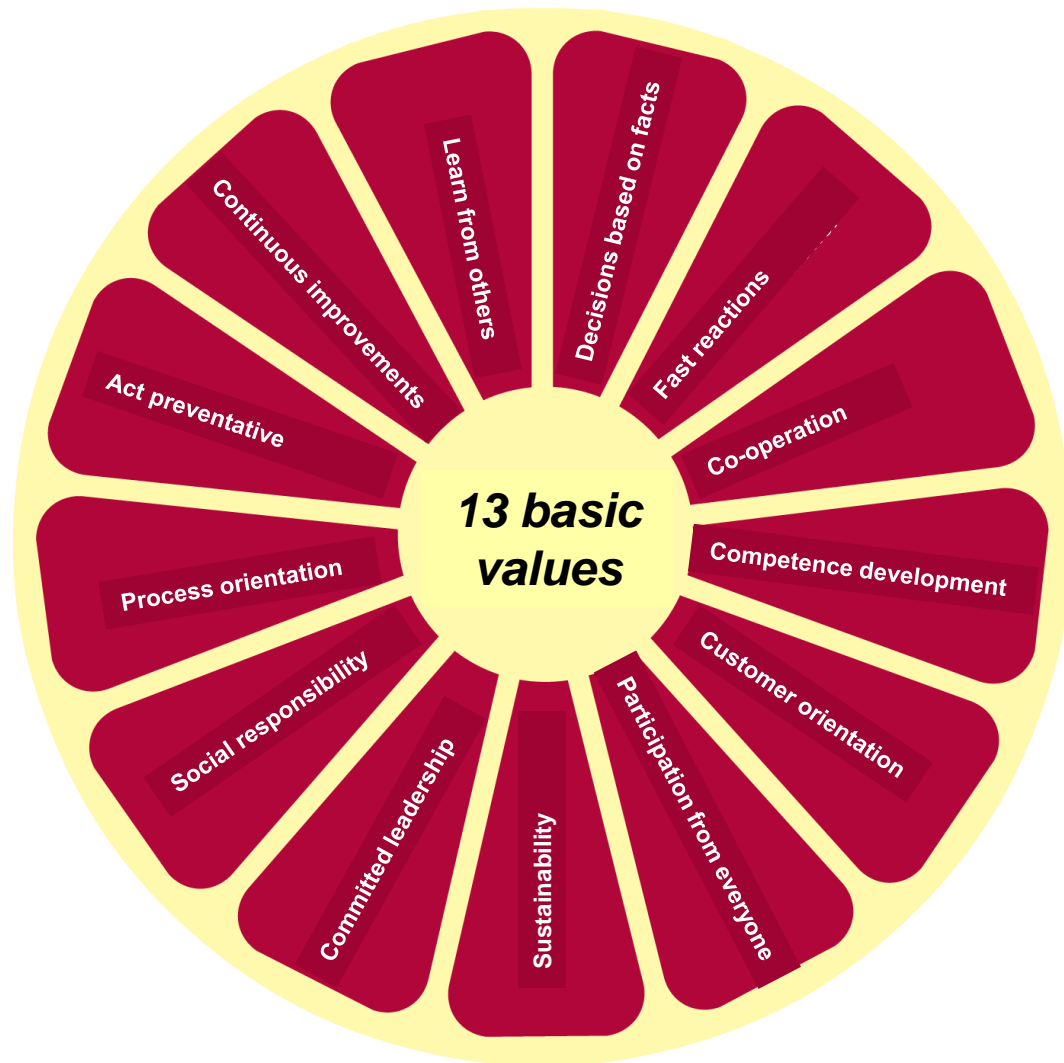




# Back in Jönköping.....

- 2008 – CEO Jönköping County Council  
(Region Jönköping County)
- Basic values
- Methods are still in use ....  
.... improved – especially in measurement.
- Dashboards everywhere





# Quality as a strategy

- Vision, values
- Person-centered care
- Goals and measures
- Tools for improvement
- Participation from all staff and supportive leadership in continuous improvement.



# Challenges the last and coming years

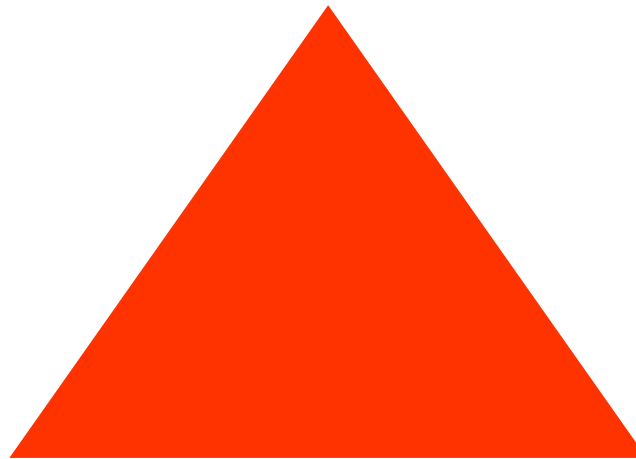
- Primary care opened up for private actors
- Pay for performance
- Open comparisons
- Involving patients and their relatives
- Cooperation
- Health and e-health
- Elderly
- Accessibility
- Patient\_safety
- Medication
- Costs

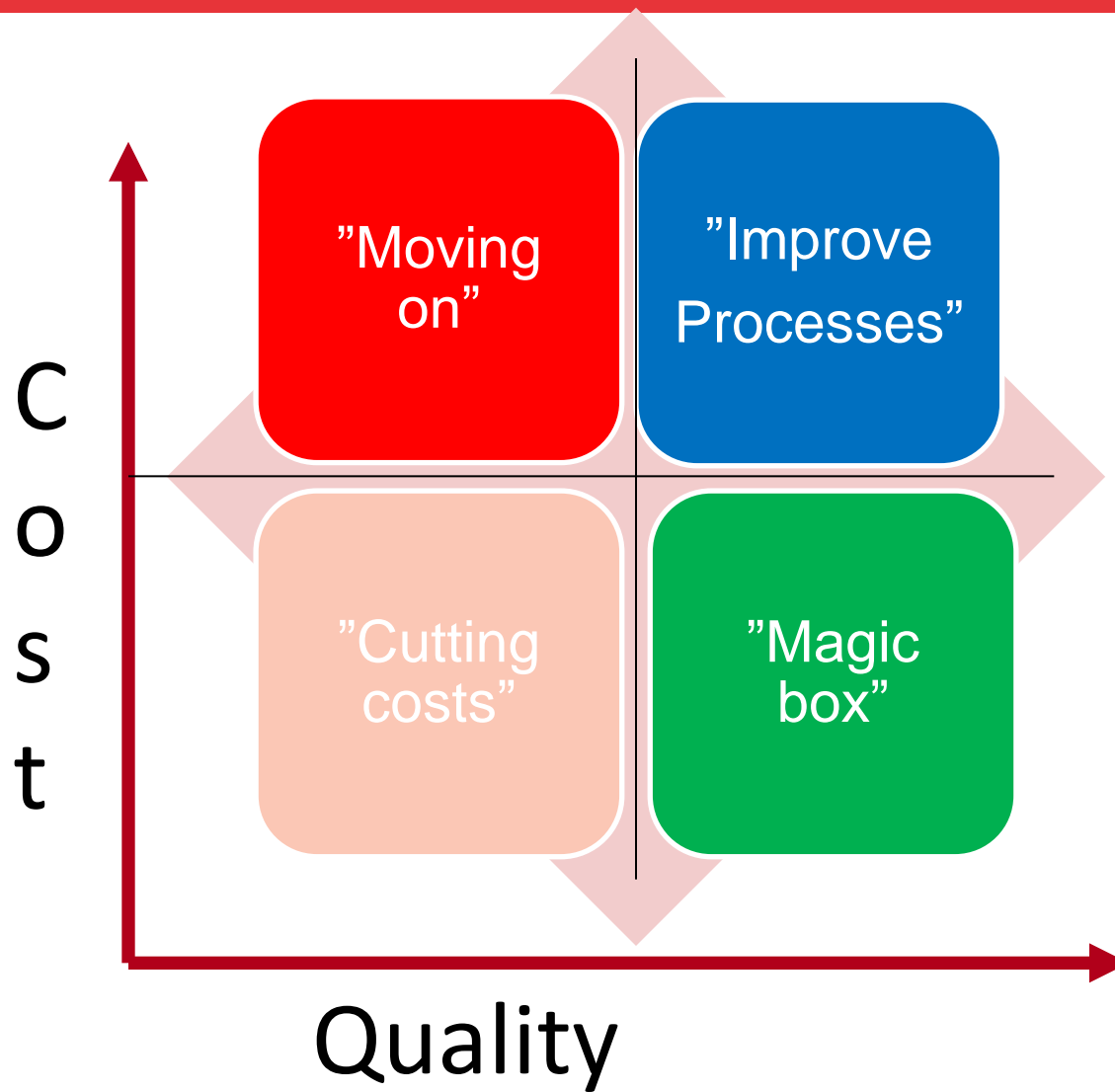


**Better health**

**Better care**

**Lower costs**





# From very good - to best possible

- Person\_centered care. eHealth. Care in people's own homes.
- Patient\_safety. Less infections, less falls, better medication
- Better clinical outcomes, improve processes, standardization.
- Prevention for better health.



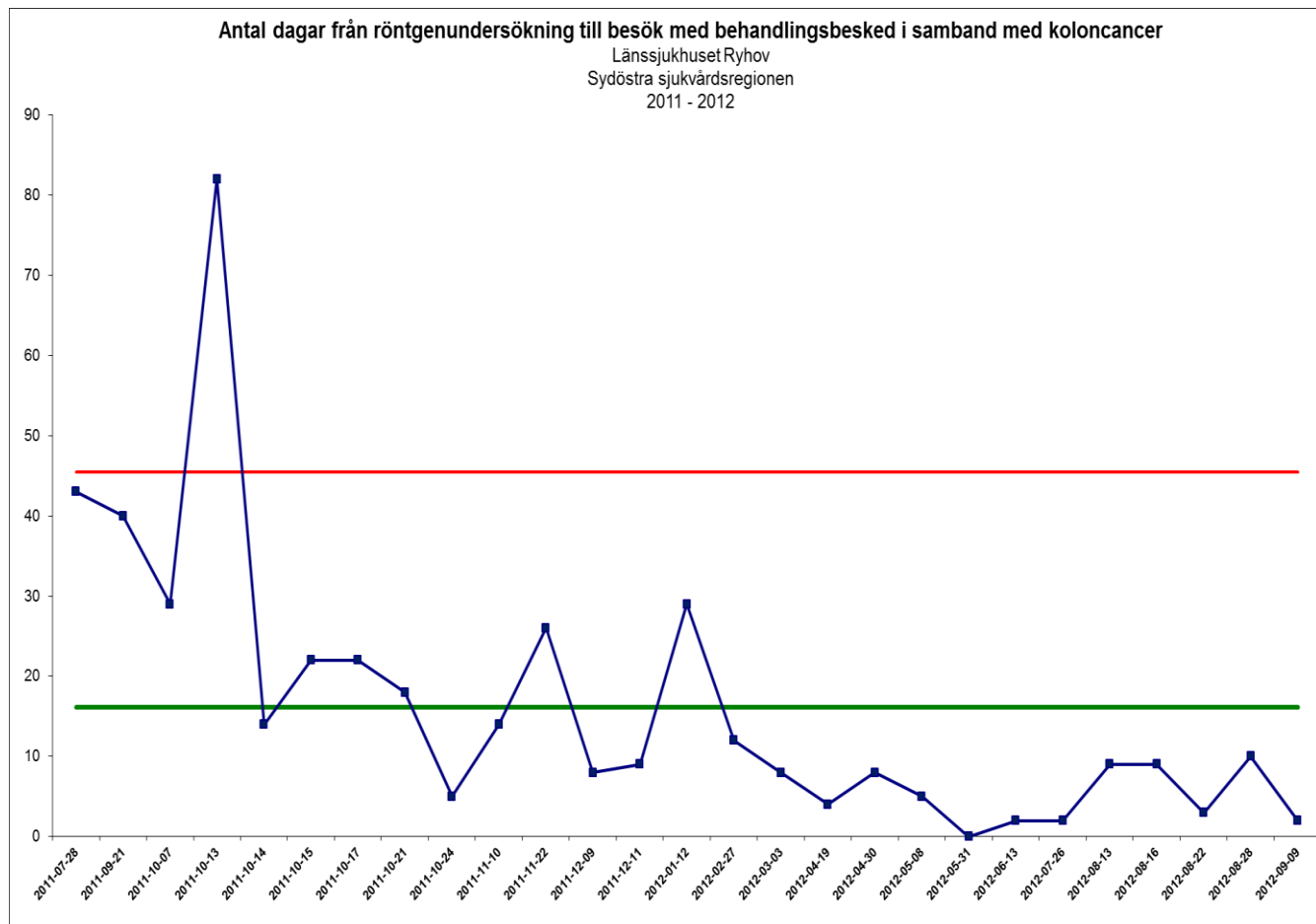
# Visualization of results



...to follow up the results,  
...to act on results  
...to benchmark



# Colon cancer - Reducing waiting time

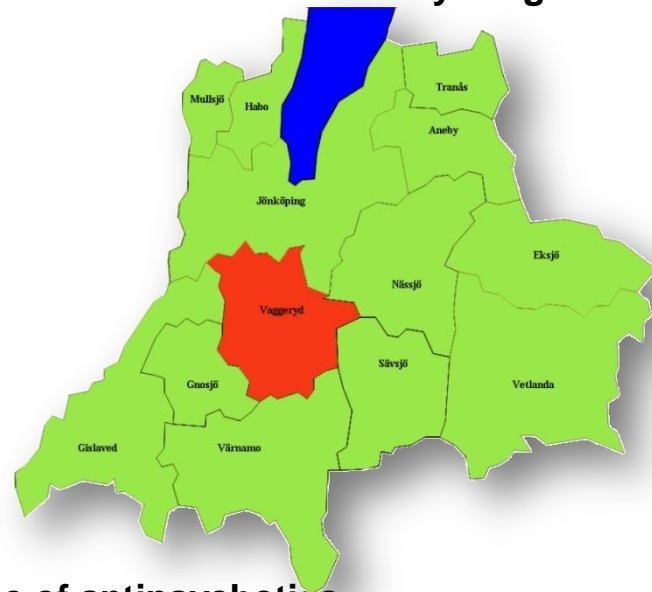


# Medication for elderly

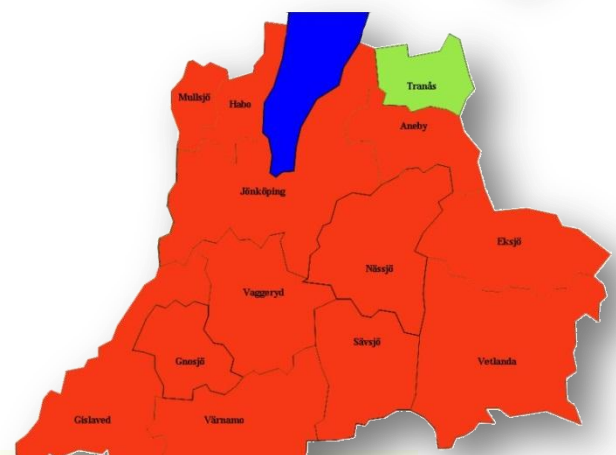
## Inappropriate medication



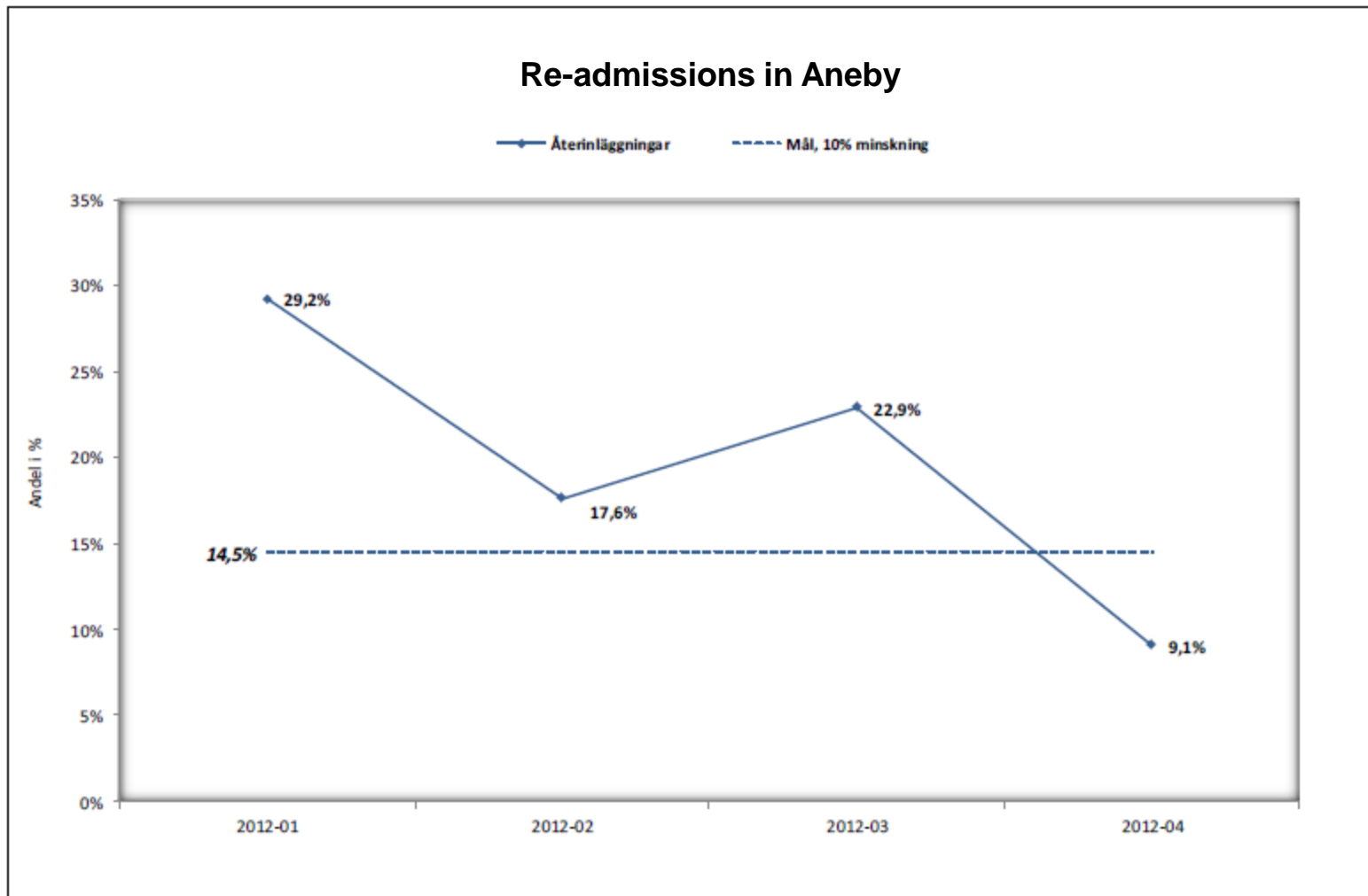
## The use of anti-inflammatory drugs



## Adequate use of antipsychotics

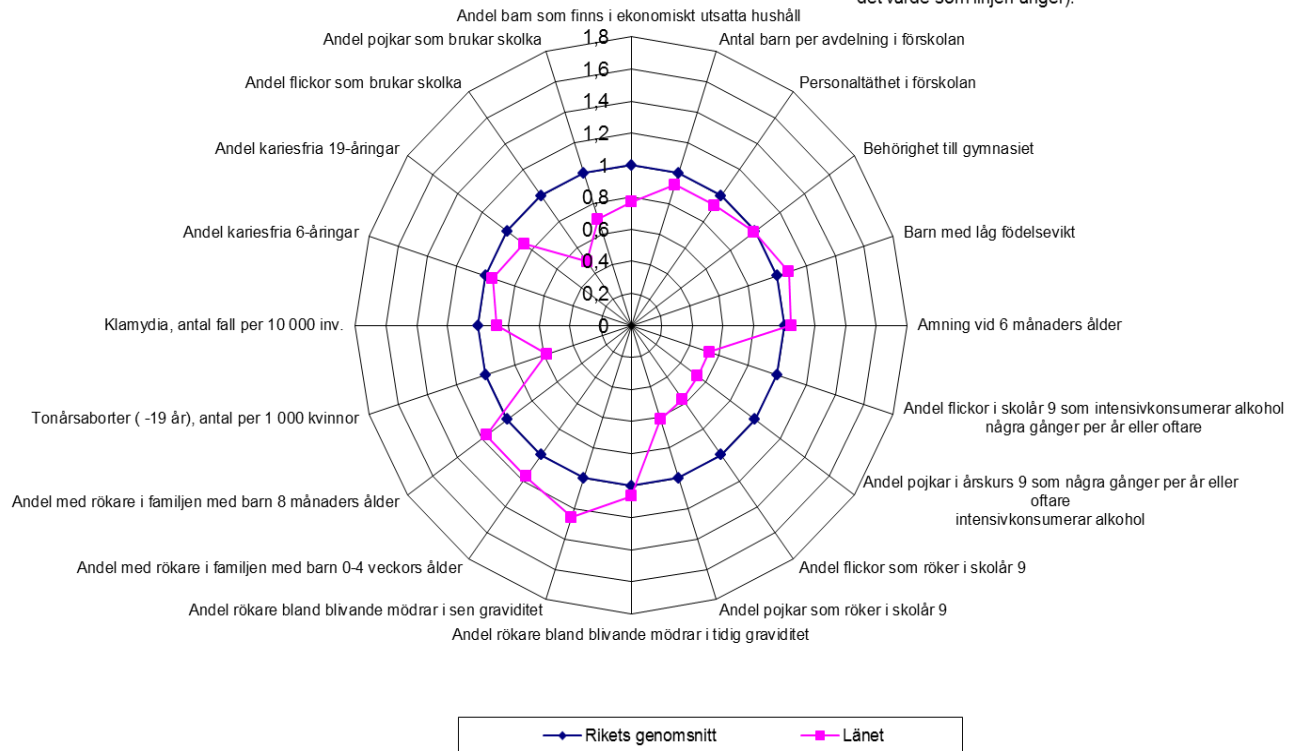


# Re-admissions



## Children and Youth

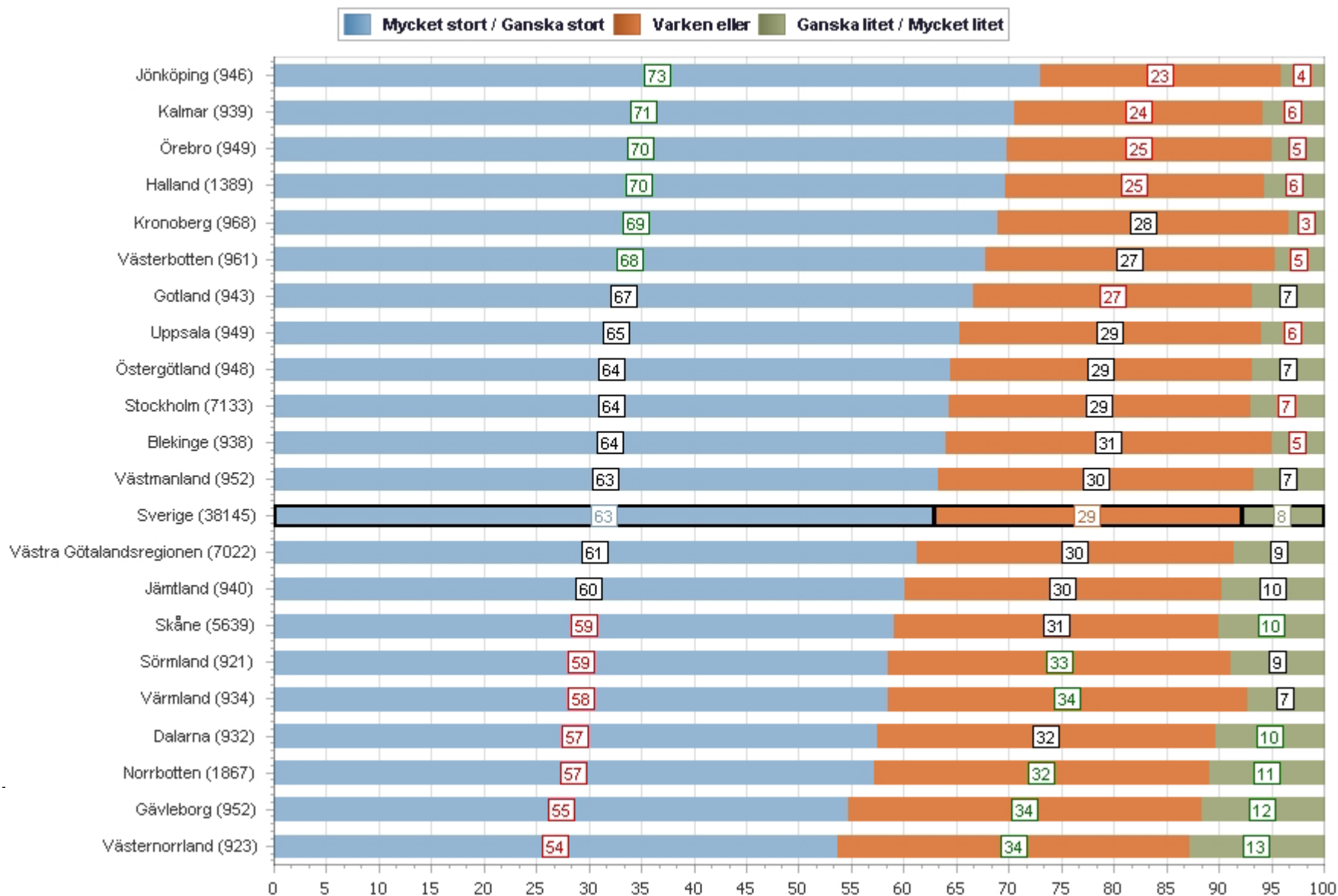
**Så här läser du diagrammet:** Den blå ringen visar riksgenomsnittet (=värde 1). Liggerrlänets punkt (rosa) utanför den är länets siffror sämre jämfört med genomsnittet, ligger den innanför är länet bättre. Siffran på den linje som kommunen hamnar anger hur många ggr sämre länet är jämfört med riket. Innanför hur mycket bättre (då tar man 1-det värde som linjen anger).





GULDEKALLEN  
2013  
Medica

# Your trust in health care system in your county / region?



# Jönköping February 2015

- Good results in open comparisons and patient\_evaluations
- One hospital is number one, and another number four in a ranking, which means two of the best hospitals in Sweden
- Cooperation with the municipalities better and better
- Cooperation in the region and with all counties better and better.
- Good finances
  
- This is good for our inhabitants and we still have so many things to do.....

# Leadership

- Patient-centeredness
- Vision and goals
- Make it possible for all staff to be engaged and participate in care and in improvement.
- Follow up and act when change is needed.
- Be interested, ask and give support and hope.
- Get people together for common aims, dialogue, understanding and planning.



# Meeting\_places



**Agneta Jansmyr, Göran Henriks, Mats Bojestig**

2015-06-22

# What is best for Esther ?



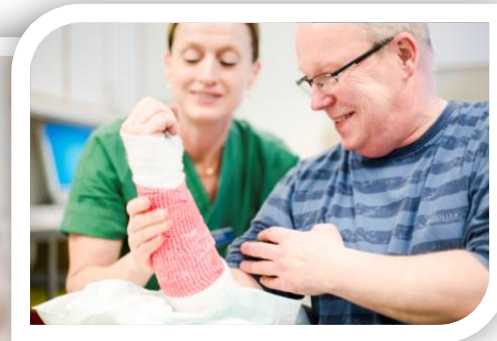
Esther... no matter where  
We will be there!



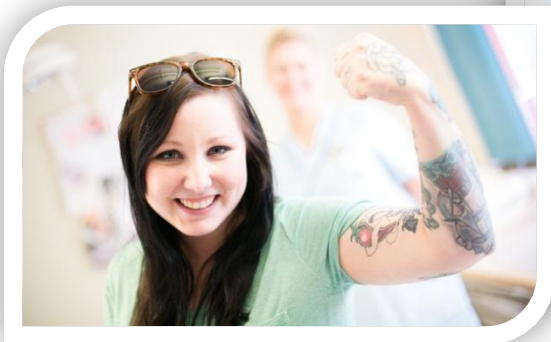
*Sigge*



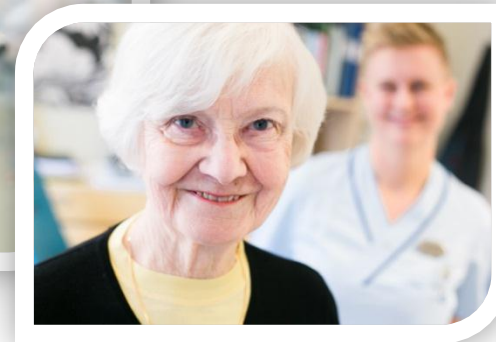
*Britt-Marie*



*Arne*



*Malin*



*Gun*

Thank you! Have a nice day!

